



Community Health Needs Assessment (CHNA) Implementation Strategy

Fiscal Year FY23

**DILEY RIDGE
MEDICAL CENTER**

Diley Ridge Medical Center completed a comprehensive Community Health Needs Assessment (CHNA) that was adopted by the Board of Directors on May 24, 2022. Diley Ridge Medical Center performed the CHNA in adherence with applicable federal requirements for not-for-profit hospitals set forth in the Affordable Care Act (ACA) and by the Internal Revenue Service (IRS). The assessment considered a comprehensive review of secondary data analysis of patient outcomes, community health status, and social determinants of health, as well as primary data collection, including input from representatives of the community, community members and various community organizations.

The complete CHNA report is available electronically at <https://www.mountcarmelhealth.com/assets/documents/community-benefit/2022-chna-drmc-final.pdf> or printed copies are available at 7911 Diley Road, Canal Winchester, Ohio 43110.

Our Mission

To provide healthcare the way it should be!

Our Hospital

As one of the integrated health systems in the community and part of Trinity Health, Mount Carmel Health System provides people-centered care at four hospitals located in Franklin County - Mount Carmel East, Mount Carmel Grove City, Mount Carmel St. Ann's, and Mount Carmel New Albany, and Diley Ridge Medical Center in Fairfield County.

An affiliation of Mount Carmel and Fairfield Medical Center, Diley Ridge Medical Center (Diley Ridge) became Central Ohio's first free-standing emergency and diagnostic center. This state-of-the-art medical complex that includes emergency, inpatient, and diagnostic services as well as an attached medical office building in Fairfield County.

The medical center is the centerpiece of the property. In addition to a full-service, 24-hour ER, the center has 10 inpatient beds, a full clinical laboratory, state-of-the-art imaging center and women's health services that include mammography and bone density. The medical office building is home to both primary care and specialty physicians and is seamlessly integrated and connected to the medical center by an enclosed walkway. The building also includes a Nationwide Children's Hospital Close to Home Center, providing pediatric urgent care, laboratory, and radiology services.



Our Community Based Services

Community Based Services extends Mount Carmel's reach into the community by providing free health services to those in need. From providing healthcare to homeless persons living on the land and at sites throughout central Ohio through our Mobile Medical Coach to wellness and prevention services to reduce the prevalence of chronic disease at the Healthy Living Center, we strive to empower and equip community members to embrace long-term health behavior changes. The Social Care program addresses the needs of people affected by social influencers of health – transportation, housing, food security, language, or socio-economic barriers to build individual and community self-sufficiency and well-being.

Our Community

Diley Ridge Medical Center is in Fairfield County, part of the city of Canal Winchester (zip code 43110), less than 2 miles from Franklin County. Diley Ridge serves patients throughout northern Fairfield County, including the communities of Pickerington, Groveport, Canal Winchester, Carroll, Baltimore, and Violet Township, as well as patients residing in Franklin County. Diley Ridge works collaboratively with organizations to address the health need of the community including Fairfield County Health Department, ADAMH Board, Fairfield Medical Center, Fairfield Community Health Center, United Way of Fairfield County, and other agencies serving the residents of Fairfield County.

Fairfield County has 158,921 residents with 56,339 households. 84.6% of the population are White and 93.7% of the population has at least a high school diploma. Much of the land (85.5%) in the county contains cultivated crops, forest, and pasture, making the county mostly rural. The most central city and county seat of Fairfield County is Lancaster with over

40,000 residents which sits over 30 miles southeast of Columbus.

Franklin County has 1.3 million residents and 522,383 households. The population consists of 65.2% White and 23.1% African American, and 11.4% are Foreign-born. 91.2% of the population has at least a high school diploma. 62.75% of the land is developed with 26.67% containing cultivated crops and forest.

Our Approach to Health Equity

While community health needs assessments (CHNA) and Implementation Strategies are required by the IRS, Trinity Health ministries have historically conducted CHNAs and developed Implementation Strategies as a way to meaningfully engage our communities and plan our Community Health & Well-Being work. Community Health & Well-Being promotes optimal health for those who are experiencing poverty or other vulnerabilities in the communities we serve by connecting social and clinical care, addressing social needs, dismantling systemic racism, and reducing health inequities. Trinity Health has adopted the Robert Wood Johnson Foundation's definition of Health Equity - "Health equity means that everyone has a fair and just opportunity to be as healthy as possible. This requires removing obstacles to health such as poverty, discrimination, and their consequences, including powerlessness and lack of access to good jobs with fair pay, quality education and housing, safe environments, and health care."

This implementation strategy was developed in partnership with community and will focus on specific populations and geographies most impacted by the needs being addressed. Racial equity principles were used throughout the development of this plan and will continue to be used during the implementation. The strategies implemented will mostly focus on policy, systems and environmental change as these systems changes are needed to dismantle racism and promote health and wellbeing for all members of the communities we serve.

Health Needs of the Community

The CHNA conducted in early 2022 identified the significant health needs within the Diley Ridge Medical Center service area. Community stakeholders then prioritized those needs during a facilitated review and analysis of the CHNA findings. The significant health needs identified, in order of priority include:

1. Basic Needs
2. Racial Equity
3. Behavioral Health
4. Maternal-Infant Health
5. Obesity

Hospital Implementation Strategy

Significant health needs to be addressed

Diley Ridge Medical Center, in collaboration with community partners, will focus on developing and/or supporting initiatives and measure their effectiveness to improve the following health needs:

1 Behavioral Health – Fairfield County CHNA pages: 31 – 37, 44, 46 – 47

Franklin County CHNA pages: 31, 61 – 62, 75, 95 - 101

Significant health needs that will not be addressed

Diley Ridge Medical Center acknowledges the wide range of priority health issues that emerged from the CHNA process and determined that it could effectively focus on only those health needs which are the most pressing, under-addressed and within its ability to influence. Diley Ridge Medical Center does not intend to address the following health needs:

- **Basic Needs** – Although not formally addressed in this implementation strategy, Mount Carmel Health System has programs to address the basic needs of patients. As part of the Social Care program, our community health workers serve as liaisons between health and social services to address the needs of people affected by the social influencers of health to build individual and community self-sufficiency and well-being.
- **Racial Equity** – This priority need may not be formally addressed in this implementation strategy but is addressed in various hospital programs and partnerships. For example, as part of Central Ohio Hospital Council and Ohio Better Birth Outcomes, offerings will be developed in coordination with a Black-led community-based organization to address racial bias, stigma, discrimination, and effects of structural racism on reproductive health.
- **Maternal-Infant Health** - Diley Ridge Medical Center does not plan to directly address this particular need because maternal and infant health service lines are not offered at Diley Ridge Medical Center.
- **Obesity** - Diley Ridge Medical Center does not plan to formally address this particular need in this implementation strategy. Programs within Mount Carmel Health System, such as the Diabetes Prevention Program, coaches program participants to reduce body weight, increasing the likelihood of delaying or reducing the onset of diabetes.

This implementation strategy specifies community health needs that the hospital, in collaboration with community partners, has determined to address. The hospital reserves the right to amend this implementation strategy as circumstances warrant. For example, certain needs may become more pronounced and require enhancements to the described strategic initiatives. During this year, other organizations in the community may decide to address certain needs, indicating that the hospital then should refocus its limited resources to best serve the community. This implementation strategy addresses initiatives for one year until a new CHNA is released for Diley Ridge Medical Center at the end of June 2023 to align with Fairfield County Health Department.

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Behavioral Health



Hospital facility: Diley Ridge Medical Center

CHNA reference pages: Fairfield County CHNA: 31 – 37, 44, 46 – 47

Franklin County CHNA: 31, 61 – 62, 75, 95 - 101

Brief description of need:

- People who could benefit from mental health care may not recognize they need it or be willing to accept they have an issue.
- Community members felt it was common to use alcohol to combat mental issues, and some people may use it in place of medical attention they cannot afford.
- In Fairfield County, the intentional self-harm rate (suicide) was 24.8 per 100,000 in 2020.
- Nearly 3% of all deaths in Fairfield County were caused by overdose in 2020. That same year, Naloxone was administered 502 times by Emergency Medical Services and 517 times in 2021.

Equitable and Inclusive SMART Objective(s):

1. Increase number of individuals screened for behavioral health care needs to 90% of patients presenting at DRMC by the end of FY23.
2. Increase number of patients screened with moderate and high responses to the Columbia Suicide Scale screening who are referred to interventions to 75% by end of FY23.
3. Increase awareness, education, and access to Naloxone kits for community members by 5% by end of FY23 to decrease opiate death rates in central Ohio.

Actions the hospital facility intends to take to address the health need:

Strategy	Timeline	Hospital and Committed Partners (align to indicate committed resource)	Committed Resources (align by hospital/committed partner)
	FY23		
Initial screening through triage for behavioral health care needs	x	Diley Ridge Medical Center	Colleague time
		Focus location(s)	Focus Population(s)
		Diley Ridge Medical Center	All patients
Strategy	Timeline	Hospital and Committed Partners (align to indicate committed resource)	Committed Resources (align by hospital/committed partner)
	FY23		
Refer patients with moderate and high responses to the Columbia Suicide Scale to evidence-based mental/behavioral health interventions in FY23	x	Diley Ridge Medical Center	Colleague time
		Mount Carmel Crime and Trauma Assistance Program	
		Twin Valley	
		New Horizons	
		Mount Carmel Behavioral Health	
		Focus location(s)	Focus Population(s)
		Fairfield County, Franklin County, Pickaway County	All patients
Strategy	Timeline	Hospital and Committed Partners (align to indicate committed resource)	Committed Resources (align by hospital/committed partner)
	FY23		
Provide opiate overdose education and prevention information, distribute Naloxone kits	x	Diley Ridge Medical Center	Colleague time
		Mount Carmel Street Medicine	
		Mount Carmel Pharmacy	Naloxone kits
		Mount Carmel Foundation	Grant: \$15,300
		Focus location(s)	Focus Population(s)
		Central Ohio	Central Ohio Community Members

Anticipated impact of these actions:

Impact Measures	Baseline	Target	Plan to evaluate the impact
Number of individuals screened for behavioral health care needs	0%	90% of patients to be screened	Every other month, run report in Epic to measure moderate and high patient responses to the Columbia Suicide Scale
Number of individuals with moderate and high response to the Columbia Suicide Scale screening referred to interventions	0%	75% of patients with positive screening referred	Every other month, run Epic report of moderate and high patient responses to the Columbia Suicide Scale that were referred
Number of awareness, education, and access to Naloxone kits for community members	543	5% increase in number of Naloxone kits distributed	Collection of number of kits distributed quarterly

Adoption of Implementation Strategy

On September 21, 2022, the Board of Directors for Diley Ridge Medical Center voted after review of the 2023-2024 Implementation Strategy for addressing the community health needs identified in the 2022 Community Health Needs Assessment. Upon review, the Board approved this Implementation Strategy and the related budget.

Lorraine Lutton
President & CEO

September 21, 2022
Date

